



MiQare



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A mobile solution that provides effective engagement tools for pharmacies, patients, and practitioners to improve patient health outcomes.

MiQare started as an idea to make pharmacies more efficient by providing SaaS and mobile solutions that reduce manual labour and data entry duplication. In the process, one thing became very clear. The foundation of improved health outcomes lies in the quality of relationships between pharmacies, practitioners, and patients. MiQare thus evolved to offer tools to foster meaningful engagement and interactions between these parties. Efficiency and safety remain key MiQare values. Our goal is to ensure that pharmacies and practitioners have advanced tools to provide the highest quality of care to patients. The MiQare vision has been strengthened by our commitment to promote effective and transparent communication between pharmacies, practitioners, and patients.

This brochure will provide you with an overview of the available MiQare tools.



REMOTE

PATIENT RECORD MANAGEMENT

A complete patient record is critical to determine the appropriate care plan for patients. MiQare offers remote patient record management so pharmacies, practitioners, and patients can view, edit, and add relevant health data via any desktop or mobile device.

- ✓ Medication history
- ✓ Non-clinical patient information
- ✓ History of health diagnoses
- ✓ Tracking of health status
- ✓ List of allergies
- ✓ Record of vital signs
- ✓ Current medication plan
- ✓ History of Rx orders
- ✓ Clinical & non-clinical notes



ON-SITE & REMOTE VITAL SIGNS MONITORING

MiQare offers the mobile app and hardware devices to take patients' vital signs on-site or remotely. By equipping pharmacies with this technology, patients have a safe environment to get their vital signs monitored. Using the MiQare app, patients may also take their vital sign readings remotely. The data automatically syncs up so both the pharmacy and practitioner can also access this information through MiQare by reviewing the patient's electronic health record.

- ✓ Weight
- ✓ Blood Pressure
- ✓ Heart Rate
- ✓ Blood Glucose
- ✓ PT/INR
- ✓ Steps per day



ELECTRONIC MEDICATION RECORDS & REVIEWS

MiQare provides pharmacies and practitioners with a complete solution to manage medication records and perform medication reviews electronically. Electronic medication records offer many benefits that increase the safety and use of prescribed medications. Records can be accessed remotely by authorized pharmacists, practitioners, and patients through any desktop or mobile device. MiQare reduces paperwork and duplication errors since all records are created, sent, received, and amended electronically. At the same time, patients are able to collaborate with pharmacies and practitioners to effectively manage their medications.

- ✓ Remote access to electronic records of patient medications
- ✓ Electronic management of refills & Rx orders
- ✓ Alerts and notifications for refills and Rx orders
- ✓ Remote patient access to medication information
- ✓ eFax capabilities
- ✓ Opt-in backup records by hardcopy fax



SECURE ELECTRONIC DOCUMENT MANAGEMENT

Keeping electronic records of all your documents allows you to easily search and find files. Because MiQare keeps an electronic record of all incoming and outgoing faxes, pharmacists and practitioners can spend significantly less time on creating, filing, and searching paper records. Electronic records are also a great way to engage patients by providing them with access to their documents and encouraging a dialogue on the basis of this information.

- ✓ Electronic records of all incoming faxes
- ✓ Electronic records of all outgoing faxes
- ✓ Automatic filing of all documents
- ✓ Easily search by date, facility, patient, or Rx order number
- ✓ View, edit, and manage documents remotely
- ✓ Flag documents for follow-up



MOBILE DELIVERY

MANAGEMENT & ROUTE OPTIMIZATION

There are a lot of moving pieces to get an Rx order from the practitioners office into the hands of the patient. MiQare can help you gain more operational oversight of the people and tasks involved in delivering medication safely to patients. The MiQare solution can also help you plan routes more efficiently so you can make the best use of your available fleet and resources. Patients and facilities can also greatly benefit from this feature by tracking the location of their delivery driver on a map. This offers more transparency around the estimated time of arrival and cultivates a sense of trust with the pharmacy for providing this service.

- ✓ Schedule and manage deliveries
- ✓ Optimize routes for efficiency
- ✓ Track driver locations
- ✓ Collect signatures
- ✓ Automated alerts & notifications
- ✓ Delivery Reports
- ✓ Remote access to location data



ePRESCRIPTION SERVICES

MiQare offers a variety of features to improve the way that medications are prescribed and managed throughout the filling process. Doctors can use MiQare to submit ePrescriptions directly to the patient's pharmacy of choice using their mobile device. This ePrescription service saves time, but it also promotes extended relationships between pharmacies and practitioners. Patients may also wish to take a photo of their prescription and submit it to a pharmacy – a meaningful service that saves them an extra trip to the pharmacy.

- ✓ Create electronic prescriptions
- ✓ Submit directly from practitioner to pharmacy
- ✓ Prescription image submission by patient
- ✓ Signature collection
- ✓ Real-time prescription status updates
- ✓ Automated alerts & notifications sent to patient
- ✓ Opt-in fax hardcopy backup