

DIGIRX SMARTPEN USER MANUAL

TURNING YOUR SMARTPEN ON/OFF

1. Press the Power Button to start your SmartPen.

As your SmartPen starts up, the display shows the words 'Livescribe' and then 'Starting...'. This process takes approximately 5 seconds. After startup completes, the display shows the time and battery life indicator.

2. When you are finished using your SmartPen, press the Power button again to turn it off.

NOTE: Your SmartPen automatically turns off after being idle for one hour. Press the Power Button to turn your SmartPen back on.

Power Button



WRITING WITH YOUR SMARTPEN

- 1. Press the Power Button to start your SmartPen.
- 2. Using your SmartPen, write your prescription or other notes on your DigiRx notepad or paper.

NOTE: Please ensure that your SmartPen is not plugged into a laptop while you write notes. Only connect your SmartPen to a laptop when you want to transfer notes or charge your SmartPen.



TRANSFER YOUR SMARTPEN NOTES

- 1. Connect your SmartPen to your laptop using the Micro USB cable.
- 2. Your SmartPen notes upload automatically to the DigiRx portal.

NOTE: Please ensure only one SmartPen is connected to the laptop when transferring notes.





VIEW YOUR SMARTPEN NOTES

- 1. Log into your DigiRx portal through the unique MiQare URL, and enter your username and password provided during sign up.
- 2. Go to your Documents library.
- 3. Click on any file name to open the note in the DigiRx document reader.





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CHARGING YOUR SMARTPEN

The plug and blinking battery indicator means your SmartPen needs to be charged.

The charging port for your SmartPen is located on the top next to the headset jack.

- 1. Plug your Micro-USB cable into the USB port on your laptop and plug the other end of the cable into your SmartPen.
- 2. A battery and lightning bolt symbol is displayed on your SmartPen when it is charging. A full charge can take up to 2.5 hours.

TIP: Keep your SmartPen plugged when you are not using it, so it is always charged when you need it.





REPLACING YOUR SMARTPEN INK CARTRIDGE

- 1. Use your fingers to grasp and pull the old ink cartridge out of your SmartPen.
- 2. Replace the old ink cartridge of your SmartPen with your new cartridge.

REBOOTING YOUR SMARTPEN

If your SmartPen is unresponsive, you can reboot it.

- 1. Press and hold the power button for 10 seconds to reboot it.
- 2. If your SmartPen is still unresponsive, charge your SmartPen using the Micro-USB cable for at least five minutes.

Press and hold for 10 seconds



DIGIRX SUPPLIES

To order more supplies, including ink and paper, please visit https://shop.miqare.com/

DIGIRX SUPPORT

For any issues related to DigiRx, please call MiQare during regular business hours at 1-800-647-1509.